New User Guide for RVG Sensors

Installing Carestream Imaging Software v7

To use your new RVG sensor you will need to install both the Carestream Imaging Software and the RVG Driver. The Imaging Software is needed to view images, and the driver is required to take images with the sensor.

Click on the link below to download the software package

https://gofile.me/2OBhO/0yGxQqKn7

Unzip the folder "CSI7Suite1.19 India RVG Package" and save in the local drive of your computer.

Important : CS Imaging is not supported under any Home version of Windows, if you attempt to install CS Imaging on these operating systems, Carestream Dental will not assist with any problems that may arise
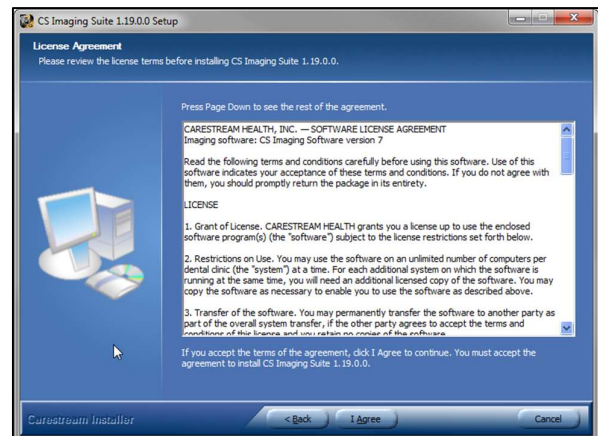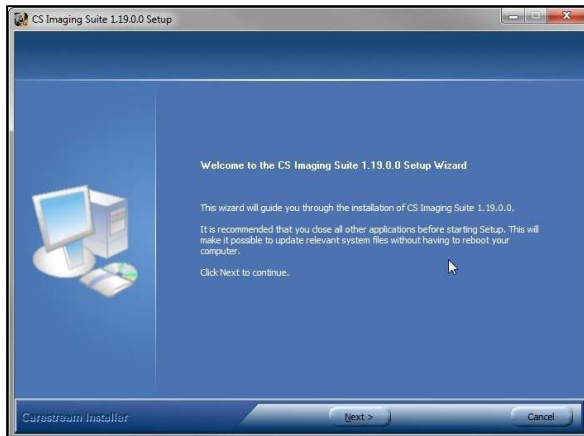
Installing Carestream Imaging Software

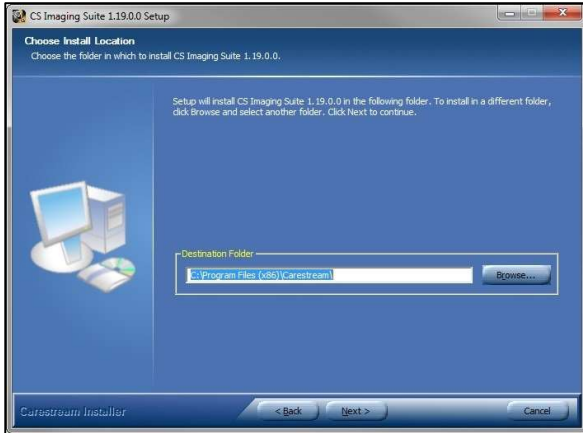To begin, run the CSISuiteSetup.exe program

You will then be prompted to select the installation language. For the purposes of this guide we will assume English has been chosen

Select the language you wish to install the software in and click OK.

This screen is the introduction to the Installation Wizard. Click Next to continue
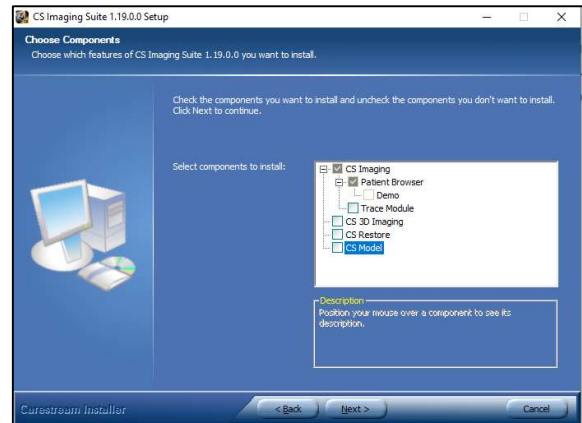

Read and agree to the Terms and Conditions of the Install by clicking « I Agree »

You will be prompted to choose where the Imaging software will install. To accept the default installation folder listed, click Next.

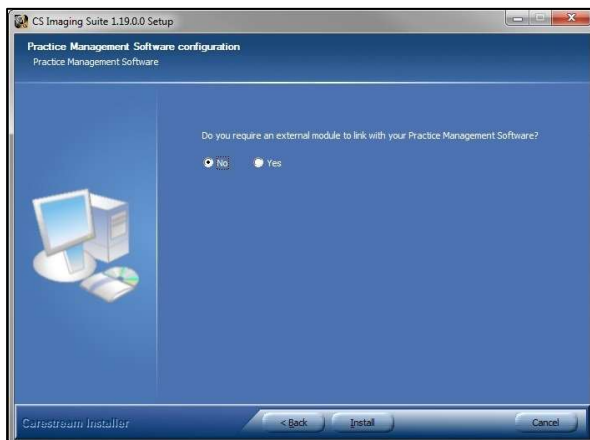If a different location is required, click Browse to select the folder, followed by Next.

The next page of the Installation Wizard prompts for the selection of which Carestream Imaging Software components will be installed:

- CS Imaging is the main software and installation is mandatory
- Patient Browser is a mandatory installation, it allows the software to be used without a DPMS and is used for troubleshooting
- The Demo Database is a selection of sample images and patients, it is generally not required but can be installed if necessary
- Trace Module installs the Cephalometric Auto-tracing module (available only for CS 9000C 3D and CS 9300C)
- CS 3D Imaging installs the CS 3D Imaging software (Required for viewing CBCT volumes)
- CS Restore installs the CS Restore application (Requires a license)
- CS Model installs the CS Model application (Requires a license)

Select the options you require, then click Next

NOTE : If you are using R4 or R4 Clinical+ as your DPMS software, please ensure it is not running before clicking Next

The next page will ask you if you require an external module to connect to practice management software. Leave this on No and click Install

Carestream Imaging Software will now begin installation with the options you have selected, please do not attempt to use the computer while this is in progress.

Once the installation is complete, click Finish to close the installer.

Licensing the Carestream Imaging Software

After installation, the CS Imaging Software must be licensed within 30 days. If the product is not licensed, after this period the software will not allow the acquisition of new images.

1. Go to the website https://cs-licensing.carestreamdental.com
2. Sign in with your Carestream Dental Single-Sign-On (SSO) account
   a. If you do not have an account, click on "I need to Create an account" and click Next. The website will provide instructions on setting up an account. Once this account has been set up you will be able to use it to access the website.
3. Once you have signed in, choose "Activate a license for a Carestream Dental product"
4. Under "Type of code required" select "License Code for Kodak Dental Imaging Software or CS Imaging". Please keep this open and do not change anything.
5. Now go back to your desktop and open "CS Imaging Application" which you have just installed
6. Then create a patient by clicking on the new "Create Patient Icon".
7. Click "OK" when you see the pop up "Please ensure that all your dental systems equipments are connected."
8. Click "OK" again when you see the pop up "Please update your license number. You will not be able to use this program in 30 days".
9. In the next pop up window, you should be able to see the "license key" on the upper left corner. If not, please click on the "?" and go to "License". Do not close this window.

10. Enter this license key in the cs-licensing portal window which you have left open to generate the license number.
11. Now enter this license number in the pop-up window of CS Imaging and click on "Validate".
12. CS Imaging will provide you with a License Key.
    Enter this key and click Generate License
13. The website will provide a License Code along with an option to generate an email containing this code.
14. Enter the code in the License Number box within the imaging software (Opposite the box containing the License Key from step 5)
15. Click Validate. When the box disappears and returns you to the Imaging Software screen, the code has been accepted and your imaging software has been successfully licensed
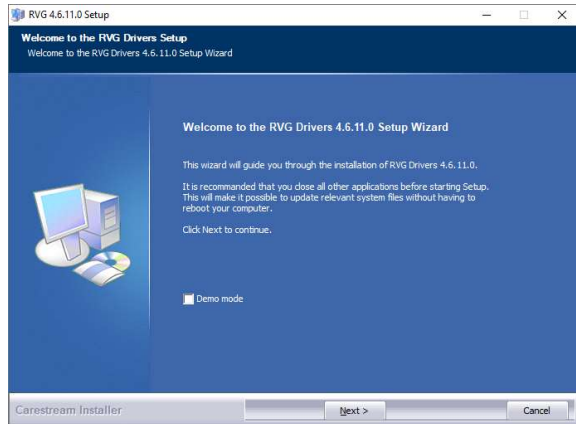
Installing the RVG Driver

Once the Imaging Software suite is installed, you will need to install the RVG Driver to be able to use your new RVG sensor.

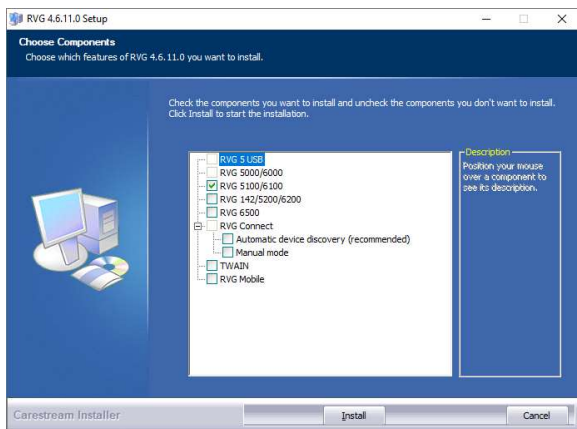Open the « Drivers » folder and run the file « SetupRVG-Carestream-Win10 »

Important : Whenever installing drivers it is recommended you do so from an Administrator account

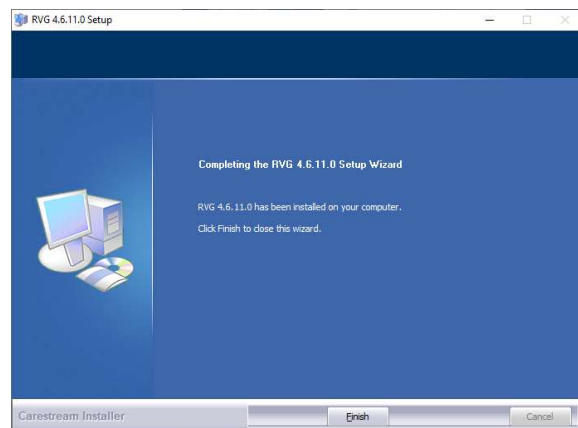Select and installation language and click Next

Do not click on "Demo Mode'

The next page allows you to select which drivers need to be installed. select the **RVG 5100/6100** and **RVG 142/5200/6200** options.

Click "Install". The installation will continue

Click **Finish**

Your RVG Sensor Driver is now installed.

Using your new RVG sensor

When you open the CS Imaging software for the first time after plugging in your sensor, you will see a message that says « Sensor is Initialising, Please Wait »

Once the message disappears you will see a green icon at the top of the screen indicating that your sensor is connected and ready to acquire :

While the icon is green, exposing the flat side of the RVG sensor to X-rays will result in an image.